SIARP

Checklist: Questions to Ask Your Future IT Services Provider

🚦 Basics & Responsiveness

- How fast do you respond to issues?
- Is support 24/7 or just office hours?
- What's your typical fix time?

🧠 Know-How & Experience

- Have you worked with businesses like ours?
- Got examples of problems you've solved?
- What experience does your team have?

🔐 Security & Risk

- How do you protect our data?
- Do you monitor for threats proactively?
- Have and how do you handle breaches?

📈 Strategy & Growth

- Can you help us plan for growth?
- Do you give strategic advice or just fixes?
- How often do you review our setup?

💬 Communication & Culture

- How do you communicate with us?
- Who will be helping us?
- Will you fit in with our culture and values?

📜 Contracts & Flexibility

- What's included, and what costs extra?
- Is the contract flexible?
- How do we exit if needed?

💥 Reputation & References

- Can we talk to your clients?
- What makes you different?
- What's your retention rate?

Contact Siarp today. We're on your side.